

# quick steps to set up your modem

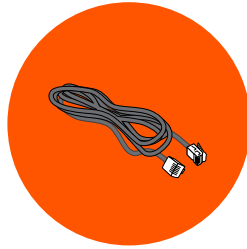


amaysim

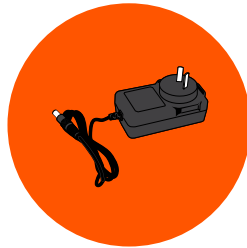
## what's in the box?



**modem**



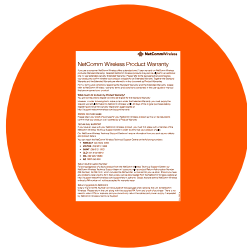
**grey cable**



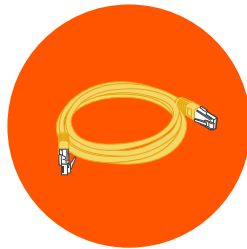
**power supply**



**wi-fi card**



**warranty**  
(keep this safe)



**yellow cable**  
(you won't need this)



## you'll need to check your activation email

Your service needs to be activated before you  
set up your modem.

### can't find your activation email?

Don't worry, we'll be in touch as soon as your service is activated.  
Please wait for the email before setting up.

# let's get plugging

A

## location, location, location

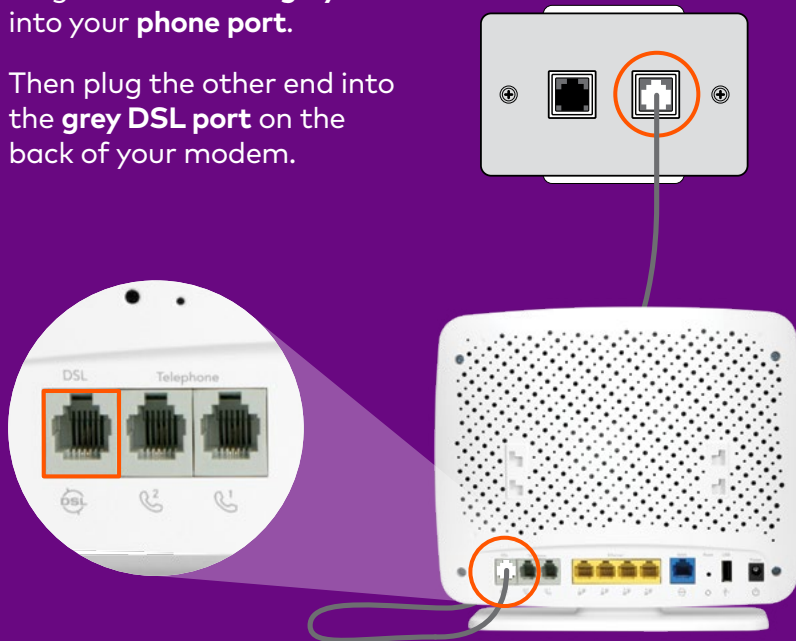
First, choose where your modem will live. It's best to pick a **phone port** somewhere central where walls won't get in the way of the signal.

B

## plug in your modem

Plug one end of the **grey cable** into your **phone port**.

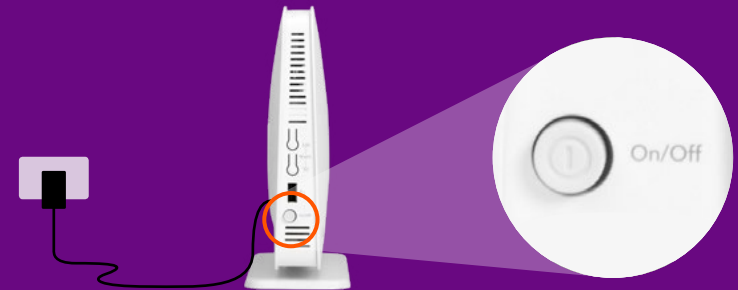
Then plug the other end into the **grey DSL port** on the back of your modem.



C

## turn your modem on

Plug the **power supply** into your modem, and press the **On/Off button** on the side. The power light on the front will be red, but that's normal, so don't worry.



your modem is starting up...

# wait 2-3 minutes

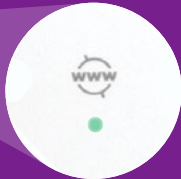
A



## lights will flash...

Don't worry this is totally normal, your modem is just starting up.

B



## 2-3 mins later...

The internet light will turn solid green and you'll be ready to continue.

## not getting a solid green light?

- ✓ Is the grey cable in the modem's DSL port?
- 📠 Try connecting to a different phone port
- 🔌 Turn your modem off and on again

If none of these work then get in touch using the details on the back cover.



# connect to your Wi-Fi

A

Go to the **Wi-Fi settings** on your device. There will be **two networks** listed that match the ones on your wireless security card.

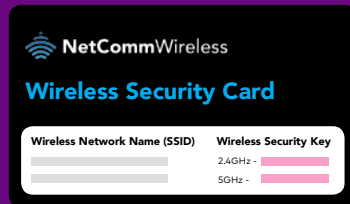
Choose the network that suits your device...

📶 **5Ghz** will give you the fastest speed

📶 **2.4Ghz** is better at covering larger homes

B

Then enter your password. It's the **wireless security key** (on your card) that goes with the network you're connecting to.



Your Wi-Fi passwords.

**Note:** Don't include 2.4GHz or 5GHz in the password.

Simply follow these steps again to connect your other devices



## you're up and running

It's all cat videos, memes and superfast streaming from here on out!

# stuff worth knowing



## security & advanced settings

To change your Wi-Fi password and other modem settings, check out our guides at [amaysim.com.au/modemsettings](http://amaysim.com.au/modemsettings)

Tech whiz? Login to **http://192.168.20.1** with **admin** as the username and password.



## cancel your old plan

It's time to break up with your old provider. Contact them to disconnect your old internet service (and landline, if you no longer want it).



## recycle your old modem

Find out how to responsibly dispose of your old modem and other computer equipment at [recyclingnearyou.com.au/ewastescheme](http://recyclingnearyou.com.au/ewastescheme)

# having trouble?

Check out [amaysim.com.au/help](http://amaysim.com.au/help), it's the quickest way to solve any pesky issues.

You can also hop onto **live chat** or call us on **1300 808 300**.

## Support hours

Mon - Fri	8am - 8pm
Sat - Sun	10am - 6pm
Public Holidays	10am - 6pm

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